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July 21, 2017

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Office of Regulations and Interpretations Employee Benefits Security Administration Attention: Fiduciary Rule Examination (RIN 1210-AB79) U.S. Department of Labor 200 Constitution Avenue, N.W. Room N-5655 Washington, DC 20210

## *Re:* Fiduciary Rule Request for Information, Question 1 (Delay) RIN: 1210-AB79

In response to Question 1 of the Department of Labor's ("the Department") July 6, 2017, Request for Information ("RFI"), we are writing on behalf of the Committee of Annuity Insurers (the "Committee") to urge the Department to *announce as soon as possible* a delay in the January 1, 2018 effective date for certain parts of the Fiduciary Rule.<sup>1</sup> Unless the Department announces very quickly its intent to delay the parts of the Fiduciary Rule due to go into effect on January 1, 2018, issuers of annuity contracts, and others affected by the Fiduciary Rule, will be forced to spend significant sums modifying and building compliance systems in anticipation of a rule that the President has ordered reviewed and that may be significantly changed.

The Committee is a coalition of life insurance companies formed in 1981 to participate in the development of federal policy with respect to annuities. The Committee's 29 member companies represent more than 80% of the annuity business in the United States and are among the largest issuers of annuity contracts to IRAs and employer-sponsored retirement plans. A list of the Committee's member companies is attached.

### I. <u>The President's Fiduciary Duty Rule Memorandum Warrants a Delay</u>

On February 3, 2017, President Donald Trump issued a memorandum directing the Secretary of Labor to examine whether the Fiduciary Rule may adversely affect the ability of Americans to gain access to retirement information and financial advice, and to prepare an

<sup>&</sup>lt;sup>1</sup> For purposes of this letter, "Fiduciary Rule" means the new regulation itself (DOL Reg. § 2510.3-21) and the related new and amended exemptions.

Committee of Annuity Insurers Comment Letter re: Fiduciary Rule Request for Information July 21, 2017 Page 2 of 6

updated economic and legal analysis concerning the likely impact of the Fiduciary Rule.<sup>2</sup> If the Secretary of Labor determines that the Fiduciary Rule adversely affects retirement investors or one of the President's other priorities identified in the President's Memorandum, the memorandum directs the Secretary of Labor to rescind or revise the Fiduciary Rule.

Although the Committee disagrees with the Department's decision not to delay the applicability date of the Fiduciary Rule past June 9, 2017, we appreciate that the Department provided a reasonable approach to prohibited transaction issues for the rest of 2017 by (a) streamlining the requirements of the transition rule for the Best Interest Contract Exemption ("BICE") and (b) delaying the changes to Prohibited Transaction Exemption ("PTE") 84-24, other than the Impartial Conduct Standards.

Nonetheless, a large number of issues remain to be considered by the Department, many of which will, we expect, result in changes to the compliance rules in the BICE and PTE 84-24. The RFI identifies 17 distinct issues (other than the delay) on which it requests comments. The RFI also asks for comments on any issues the Department did not identify. Secretary Acosta and the Department have expressed a sincere desire to seek public input, evaluate those comments, and respond with changes to the BICE and / or PTE 84-24 (or even the regulation itself) as appropriate, as well as coordinating with the Securities and Exchange Commission ("SEC") and other regulators.

Accordingly, since there is now a strong possibility that some parts of the Fiduciary Rule and related exemptions will change, the Department should delay the January 1, 2018, applicability date in order to prevent affected firms, including the Committee's member companies and affiliates, from having to prepare for and implement a regulatory regime that might differ materially from the regime that results from the Department's examination. Without such a delay, affected firms are likely to incur duplicative and unnecessary costs, which, one way or the other, will be passed onto Americans saving for retirement.<sup>3</sup>

Just as important as a delay is the need for firms to have *certainty as soon as possible about whether or not there will be delay*. The scale of changes that are required by the BICE and changes to PTE 84-24 require that firms make major investments starting *right now* to modify and build systems, change compensation policies, modify existing and design new products, obtain regulatory approvals, and train personnel located across the country. The longer the Department waits to announce whether the January 1, 2018 date will be delayed, the greater the possibility of duplicative and unnecessary costs being incurred. Member companies of the Committee are necessarily making decisions right now on how to budget for and how to implement the January 1, 2018 date – a date that is only 165 days from the date this comment letter is due. *Yet, as discussed next, there is substantial uncertainty regarding major elements of the regulatory regime that will apply to annuity contracts after December 31, 2017.* 

<sup>&</sup>lt;sup>2</sup> Fiduciary Duty Rule Memorandum, 82 Fed. Reg. 9675 (Feb. 7, 2017) (the "President's Memorandum").

<sup>&</sup>lt;sup>3</sup> As discussed in Parts II and III below, the potential for incurring duplicative and unnecessary costs absent a delay is particularly high for life insurance companies issuing annuity contracts because of uncertainty regarding the basic framework that will be applicable to annuity contracts after December 31, 2017.

Committee of Annuity Insurers Comment Letter re: Fiduciary Rule Request for Information July 21, 2017 Page 3 of 6

## II. <u>A Delay is Needed Because Annuity Issuers Do Not Know the Post-December 31, 2017</u> <u>Framework for Compliance</u>

The member companies of the Committee and other life insurance companies issuing annuities to plans and IRAs are particularly affected by the uncertainty during this transition period because it is unclear which annuities can be sold under PTE 84-24 on or after January 1, 2018. Under the transition rule announced by the Department in April 2017, all annuities can be sold under PTE 84-24, as in effect prior to the changes made by the Fiduciary Rule, as long as the Impartial Conduct Standards are followed. In the short period between April 4, when the new rules for the transition period were announced, and June 9, 2017, when they went into effect, issuers of annuities scrambled to prepare to comply with the updated PTE 84-24 or the transition BICE rules. PTE 84-24 disclosures were prepared, and compliance systems implemented, as best as possible in that short two-month period. In many cases, processes are necessarily manual rather than automated, which ensures that compliance will be less efficient and more costly than reasonable certainty and a reasonable implementation period make possible.

But the future is far too uncertain for annuity issuers to plan for January 1, 2018. The Department has asked in the RFI whether it would facilitate advice to expand the scope of PTE 84-24; the Department would not ask this question unless it meant to seriously consider that change. So will PTE 84-24 continue to be available for annuities other than fixed rate annuities? If not, what conditions will apply to fixed indexed and variable annuities under BICE? In other words, the very framework for compliance of annuities with the prohibited transaction exemptions is not known. Are annuity issuers expected to hazard a guess as to the alternative that they think is most likely to be adopted by the Department and then expend significant resources to build out that framework? The Department has also asked for comments on feebased annuities, and suggests it may issue a new exemption for fee-based annuities. Should a life insurance company begin or continue to develop fee-based annuities? If so, what conditions might be placed on product features, or will apply to their distribution? This simply cannot be determined at this time.

When the Department decided not to delay the June 9 deadline, its stated reason was the costs associated with a delay. The Department needs to take into account, however, that *each day it leaves the industry with uncertainty also has costs*, not the least of which is attempting to develop and implement involved compliance programs and products that may turn out to be inconsistent with – or even incompatible with – the compliance framework eventually decided upon by the Department.

# III. <u>A Delay is Needed Because the Department has not Developed a Solution for the</u> <u>Distribution of Fixed Indexed Annuities</u>

As the Committee explained in its February 21, 2017 comment letter regarding the proposed Best Interest Contract Exemption for Insurance Intermediaries ("the IMO BICE"), the Department's Fiduciary Rule created large access and distribution gaps for fixed indexed annuities when it removed fixed indexed annuities from PTE 84-24 and simultaneously failed to

Committee of Annuity Insurers Comment Letter re: Fiduciary Rule Request for Information July 21, 2017 Page 4 of 6

create a feasible exemption for fixed indexed annuities sold through the independent agent distribution channel. The existing BICE, which is the sole exemption under which fixed indexed annuities can be sold, does not provide such an exemption.<sup>4</sup>

In recognition of the major gap created by the Department's changes, the Department proposed a new prohibited transaction class exemption for the sale of Fixed Annuity Contracts being sold through insurance intermediaries, like independent marketing organizations, field marketing organizations, and brokerage general agencies (collectively referred to herein as "IMOs"). The proposed IMO BICE was not released until January 19, 2017, allowed only a 30-day comment period, had substantial deficiencies, and has not yet been finalized.

Firms that issue and distribute fixed indexed annuities face an even bigger challenge in preparing for the January 1, 2018, date because, as of right now, there is no workable solution to the gap the Department created. Even if the IMO BICE were finalized today, few, if any, of the firms for whom the IMO BICE is intended would be able to design and implement the required policies and procedures by January 1, 2018. Moreover, the annual sales requirements contained in the proposed IMO BICE make it unclear whether many IMOs will even be eligible for the potential exemption intended for them.

The Department does have a workable solution to this problem, however, which is to make PTE 84-24 available for all annuities, and cover all forms of commission compensation paid in connection with the sale of annuities, as is the case during the transition period. This is the approach the Committee has consistently advocated. Ideally, the review ordered by the President would lead to recommendations or a result that would eliminate the need for a specific IMO exemption altogether. But if the Department decides instead to issue a special exemption allowing IMOs and others to qualify as "Financial Institutions," that solution simply cannot be implemented in less than six months. It requires a wholesale reworking of the independent agent distribution marketplace and entails significant changes to the legal, compliance, financial, and contractual relationships among agents, IMOs, and insurers. These changes cannot begin to be negotiated, let alone finalized and implemented, until the conditions of the exemption are finalized.

<sup>&</sup>lt;sup>4</sup> The existing BICE conditions relief upon a "Financial Institution" entering into a contract with the purchaser of an annuity and agreeing to accept certain new legal obligations outlined by the exemption. For purposes of the existing BICE, a Financial Institution can only be a bank, broker-dealer, insurance company, registered investment adviser, or any entity that is described as a Financial Institution in an individual exemption granted by the Department. IMOs are not typically organized as one of those enumerated entities and the Department has not yet granted any individual exemptions. This means that IMOs and other insurance intermediaries cannot serve as a Financial Institution for purposes of the existing BICE and are not eligible for any exemption that would permit the sale of fixed indexed annuities through the independent distribution channel, unless the insurance company or some third-party entity agrees to serve as a Financial Institution. Because the IMO is truly independent, the insurance company or a third-party entity lacks the supervisory authority and oversight appropriate for an entity serving as a Financial Institution under the BICE.

Committee of Annuity Insurers Comment Letter re: Fiduciary Rule Request for Information July 21, 2017 Page 5 of 6

#### IV. Significant Time is Needed After the Department Finalizes any Changes

The Fiduciary Rule affects nearly every interaction an insurance company and its employees, agents, and brokers have with nearly every plan and IRA owner. Accordingly, in 2015, we urged the Department to provide a three-year implementation period between the Fiduciary Rule's final publication in the Federal Register and its eventual effective date.

One particular challenge Committee members have identified is the long period of time that is required to properly educate and train agents and brokers about a firm's approach to the Fiduciary Rule. This process of educating and training agents and brokers about their new duties, new procedures, and new disclosures cannot commence until firms have made decisions about how they will approach the Fiduciary Rule, especially if the procedures differ depending upon the type of annuity. And these decisions cannot be made until firms' legal, compliance, and business units evaluate and understand the Fiduciary Rule. And that evaluation and understanding cannot begin until the Department finalizes any changes.

Given the scope of the issues raised in the President's Memorandum and the questions the Department has asked in the RFI, no insuer or other firm can reliably conclude that the changes to BICE and PTE 84-24 as currently published in the Federal Register will go into effect on January 1, 2018. And they cannot begin the process of training agents and brokers, or even designing those training programs.

#### V. The Uncertainty is Also Having an Effect on Savers

We understand from Committee members that insurance licensed-only agents are hesitant to stay in the middle income IRA market due to (1) uncertainty as to whether they can continue to service the client when they do not have a qualified "financial institution," (2) fear of their compensation being reduced to such an extent it jeopardizes the existence of their business, and (3) costs of compliance and record retention. Without advisors encouraging lower and middle income individuals to save for retirement, such people often will not save at all. Saving money in an IRA (or otherwise) is a voluntary action and without advisors reminding clients to save, many more will procrastinate or not save. This highlights the need for the Department to signal to those on the front line with savers that the Department will not let the changes due to go into effect on January 1, 2018, occur unless and until it has developed a solution to the disruptions caused by the removal of variable and fixed indexed annuities from PTE 84-24.

#### VI. At Least One Year is Needed From the Date DOL Finalizes any Changes

The amount of delay that will be needed depends on what changes, if any, the Department makes to the Fiduciary Rule. For example, if, as we continue to urge, the Department determines that the transition rule in place for PTE 84-24 will continue permanently, a straightforward and sound solution to many of the variety of issues the Department faces, then the annuity industry can come into permanent compliance relatively quickly. But the Department presumably cannot make that determination until it has finished its full review, and it needs to provide guidance regarding the January 1, 2018 effective date much more quickly. Committee of Annuity Insurers Comment Letter re: Fiduciary Rule Request for Information July 21, 2017 Page 6 of 6

The Department should be realistic about the time it will take to resolve the issues raised in the President's Memorandum and the RFI. Given the Secretary's entirely appropriate insistence on compliance with the Administrative Procedures Act, the Department cannot propose and finalize amendments to the regulation, the BICE, PTE 84-24, or the IMO BICE, or propose and finalize new exemptions, before 2017 ends. And the industry will need at least one year from the date that the rules of the road are determined to come into compliance. *Therefore, the Department should as soon as possible announce a delay of at least one year from the date on which it realistically believes that it can finalize any changes.* 

\* \* \*

For the foregoing reasons, the Committee believes a delay in the January 1, 2018 deadline is necessary, and urges the Department to make its decision as quickly as possible.

If you have any questions, or if we can be of any assistance in your consideration of the issues summarized above, please do not hesitate to contact either of the undersigned at 202-347-2230.

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Attachment

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AIG Life & Retirement, Los Angeles, CA Allianz Life Insurance Company, Minneapolis, MN Allstate Financial, Northbrook, IL Ameriprise Financial, Minneapolis, MN Athene USA, Des Moines, IA AXA Equitable Life Insurance Company, New York, NY Fidelity Investments Life Insurance Company, Boston, MA Genworth Financial, Richmond, VA Global Atlantic Life and Annuity Companies, Southborough, MA Great American Life Insurance Co., Cincinnati, OH Guardian Insurance & Annuity Co., Inc., New York, NY Jackson National Life Insurance Company, Lansing, MI John Hancock Life Insurance Company, Boston, MA Lincoln Financial Group, Fort Wayne, IN Massachusetts Mutual Life Insurance Company, Springfield, MA Metropolitan Life Insurance Company, New York, NY National Life Group, Dallas, TX Nationwide Life Insurance Companies, Columbus, OH New York Life Insurance Company, New York, NY Northwestern Mutual Life Insurance Company, Milwaukee, WI Ohio National Financial Services, Cincinnati, OH Pacific Life Insurance Company, Newport Beach, CA Protective Life Insurance Company, Birmingham, AL Prudential Insurance Company of America, Newark, NJ Symetra Financial, Bellevue, WA The Transamerica companies, Cedar Rapids, IA TIAA, New York, NY USAA Life Insurance Company, San Antonio, TX Voya Financial, Inc., Atlanta, GA

The Committee of Annuity Insurers was formed in 1981 to participate in the development of federal policies with respect to annuities. The member companies of the Committee represent more than 80% of the annuity business in the United States.